



Attorney Docket No. 042390.P9765X2

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Andrew V. Anderson et al.

Application No. 10/039,960

Filed: December 31, 2001

For: METHOD AND APPARATUS
FOR MESSAGE ESCALATION
BY DIGITAL ASSISTANTS

Examiner: Bunjob Jaroenchonwanit

Art Unit: 2143

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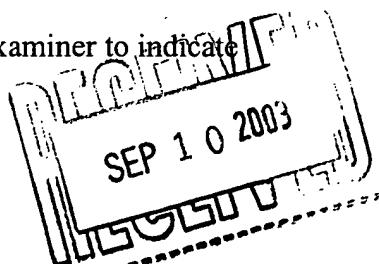
Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 citing documents believed relevant to the subject application. The subject application is a continuation-in-part of U.S. Patent Application No. 09/865,919, and all of the documents cited on the attached Form PTO-1449 have been submitted in 09/865,919. Therefore, in accordance with 37 U.S.C. § 1.98 (d), copies of these documents have not been enclosed.

It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).



CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

By: Anne Collette
Anne Collette

Date: 9/2/2003

Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

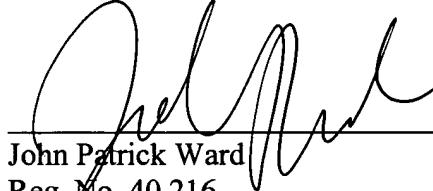
This Information Disclosure Statement is being submitted pursuant to 37 C.F.R. § 1.97(b), since a substantive Office Action has not yet been issued in the subject application.

If there are any charges due, please charge them to Deposit Account No. 02-2666.

Respectfully submitted,

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Dated: 9/2/03


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